



*Flow Control Division
Control Valves*

**New Representative Named
For Northern California and Western Nevada**

September 28, 2009

Flowserve's Flow Control Division - Controls Sector Group (CSG) is pleased to announce the appointment of CTi Controltech as our new representative for Northern California and Western Nevada, effective September 26, 2009.

We are very excited about this partnership combining CTi Controltech's extensive experience serving the process control industries in Northern California and Western Nevada with Flowserve's CSG capabilities including our quality products (**Valtek, Kammer, NAF**), control valve expertise and full range of services available from our main manufacturing facilities and our extensive Quick Response Centers. As always, we are committed to providing you the best possible support and service. We strongly believe by teaming with CTi this will be achieved.

We appreciate your continued support and will strive to improve our ability to meet your control valve product requirements. If you have any questions or concerns, please call me directly or George Constas, President of CTi at (925) 208-4250.

Best Regards,

A handwritten signature in black ink that reads "Bill Haines". The signature is written in a cursive, flowing style.

Bill Haines
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